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Annual Report 1986

Funeral Services Review Board

Ministry of Health
Ontario

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Funeral Services Review Board
Conseil de révision des services de pompes funèbres

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Toronto, Ontario
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April, 1987

The Honourable Murray J. Elston

Minister of Health

Sir:

I have the honour to submit for your approval the Annual Report of the Funeral Services Review Board, for 1986.

Yours very truly,

James Lee
Chairman

6788-04X (82/07)

FUNERAL SERVICES REVIEW BOARD

MEMBERS - 1986

James Lee, Chairman	Toronto
Norma J. Lamont, Vice-Chairman	Ottawa
Earl Armstrong	Manotick
John Brooks	Toronto
Maureen Grannan	Scarborough
Eleanor Muir	Brighton
James D. Tiller	Willowdale

The Board was established by the Funeral Services Act, 1976. It is an independent Review Board consisting of lay people who are not in the public service of the Province and who are not, and never have been, members of a health discipline or licensed or registered under the Funeral Services Act or any other Act governing a health practice.

The Review Board has two separate and distinct functions. The first is to review decisions of the Complaints Committee of the Board of Funeral Services when either the complainant or the member complained against is not satisfied with the decision. The Board's second function is to hear or review proposed decisions of the Licensing Committee of the Board of Funeral Services in cases where the Committee refuses to grant registration to an applicant, or proposes to attach terms, conditions or limitations to a registration.

The Review Board believes it has a duty to ensure that the public interest has been served and protected.

The Review Board conducted two complaint reviews during 1986. In one case, the Board upheld the decision of

the Complaints Committee. It recommended the Registrar of the Board of Funeral Services advise its members that invoices for funeral services be clearly worded and not include any suggestions of double charges.

In the second complaint review, the Board returned the matter to the Complaints Committee requiring it to issue a new decision. Also, the member complained against was directed to attend the Board of Funeral Services in order that a caution could be administered in person.

The Review Board was not called on to review or hear any registration matters during 1986.